



state of
volunteering
in VICTORIA



Anthony Carbines MP



Parliamentary Secretary
for Carers and Volunteers



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Report Methodology



- Resident Survey (1006 Victorians)
- Survey of volunteer-involving organisations (315)



The Value of Volunteering



The value of volunteering to Victoria was

\$58.1
BILLION IN 2019



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Breakdown of valuation



Costs (\$/M)

Direct costs

Volunteer expenses	3,876.3	
VIO expenses	4,807.7	8,684.0

Opportunity costs

Volunteer time	7,139.8		
Volunteering investments	78.2	7,218.0	15,902.0

Benefits (\$/M)

Commercial benefits

Producers' surplus	1,239.9		
Productivity premium	30,520.5	31,760.5	

Civic benefits

Employment	5,018.0		
Taxes	1,931.6		
Volunteer labour	19,358.9	26,308.5	58,069.0
			42,167.0

Return on Investment



\$ 3.70

ON EVERY



\$ 1

INVESTED

Cost of Volunteering



\$1,700
per year



After reimbursements, it is costing Victorians nearly

\$6.70 / hour
on average to volunteer

Volunteers donate
\$69.24
on average per month



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Volunteer Motivations



Top three motivations for Victorians to volunteer

1. To give to community
2. To support a cause
3. For social connections

Barriers To Volunteering



Top three barriers to volunteering for non-volunteers:

1. Limited time
2. Work commitments
3. Never been asked

Top three barriers to volunteering for volunteers:

1. Limited time
2. Work commitments
3. Family commitments

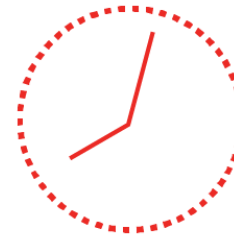
Main Concern During COVID



The main reason Victorians said they don't volunteer more:



In 2019:
Limited time



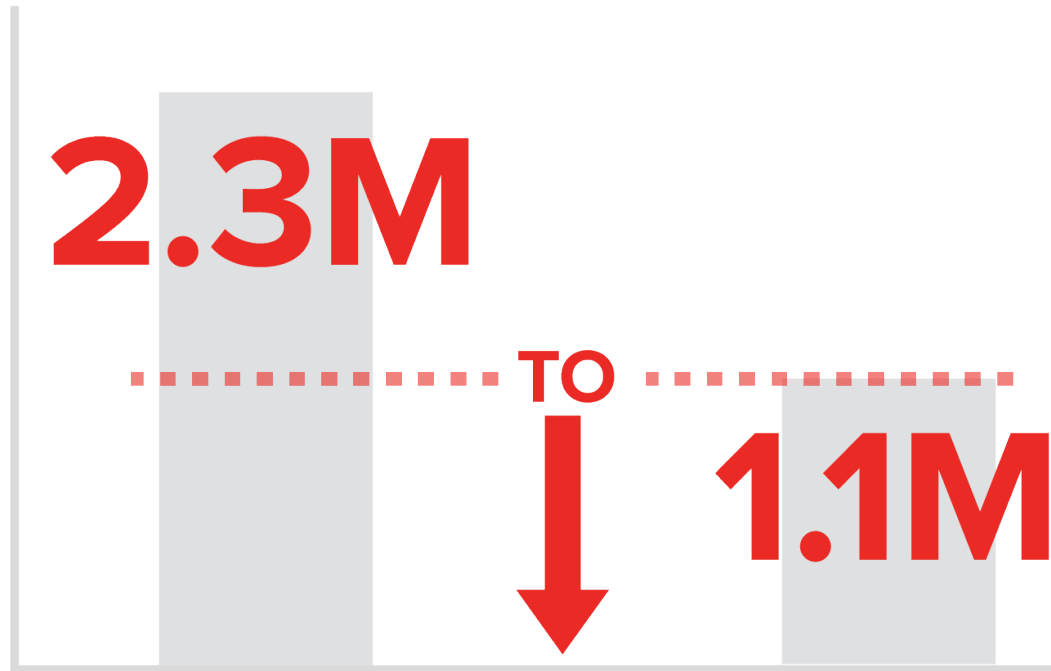
During the early period of COVID-19:

+ Concerns about health risks +

Impact of COVID

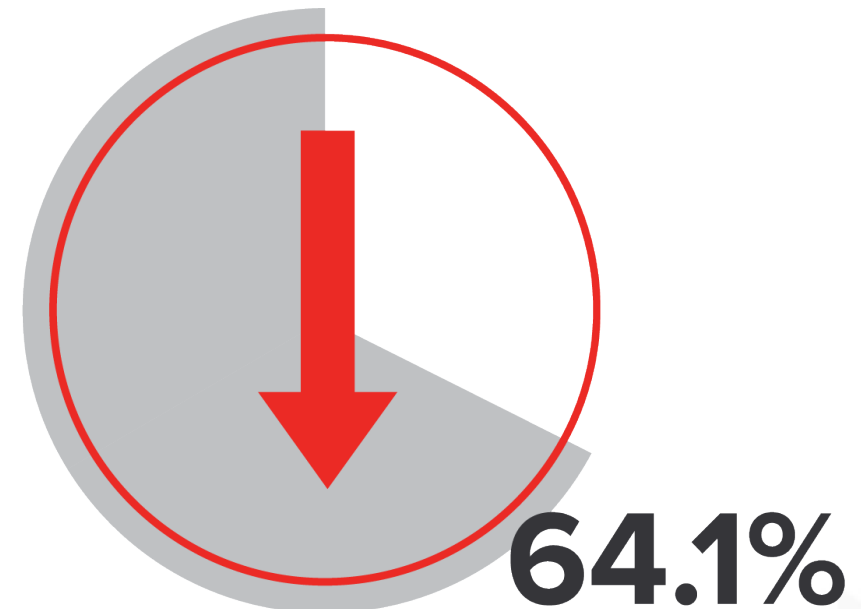
Amount of people volunteering in Victoria
in organisations declined 50.2%

Formal Volunteering



Volunteering hours

Decline of two thirds



Main Issues for Organisations



The top three most common issues for organisations during “volunteering as usual” times are:

37.3%

Volunteer recruitment for 37.3% of VIOs

33.1%

Funding, grants, sponsorship for 33.1% of VIOs

30.0%

Resources to implement best practice (extra people, more funds, management willingness) for 30.0% of VIOs

The top three most common issues for organisations during COVID are:

30.3%

Organisational or volunteer program sustainability

29.8%

Volunteer recruitment

26.9%

Funding, grants, sponsor

How to Think About the Report



- Documents the collective impact of the whole sector (some limitations)
- Common benchmark
- Advocacy tool
- An evidence base to build on
- Opportunities for further research



Questions from the audience?



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Panel Discussion



Kylee Bates
Ardoch



Nicola Young
DHHS



Sasha Earle
BSL



Tracey O'Neill
Austin Health

Panel Discussion



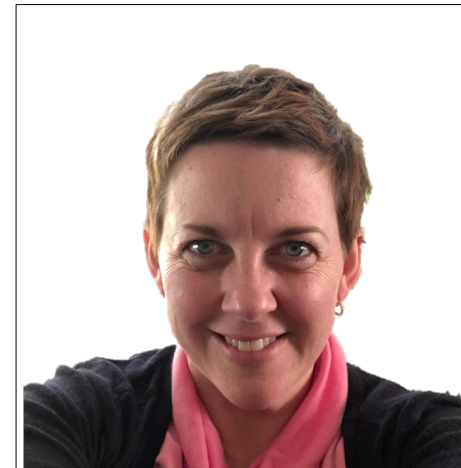
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Opening Remarks



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ON EVERY 
 **\$1**
INVESTED

Skills Development

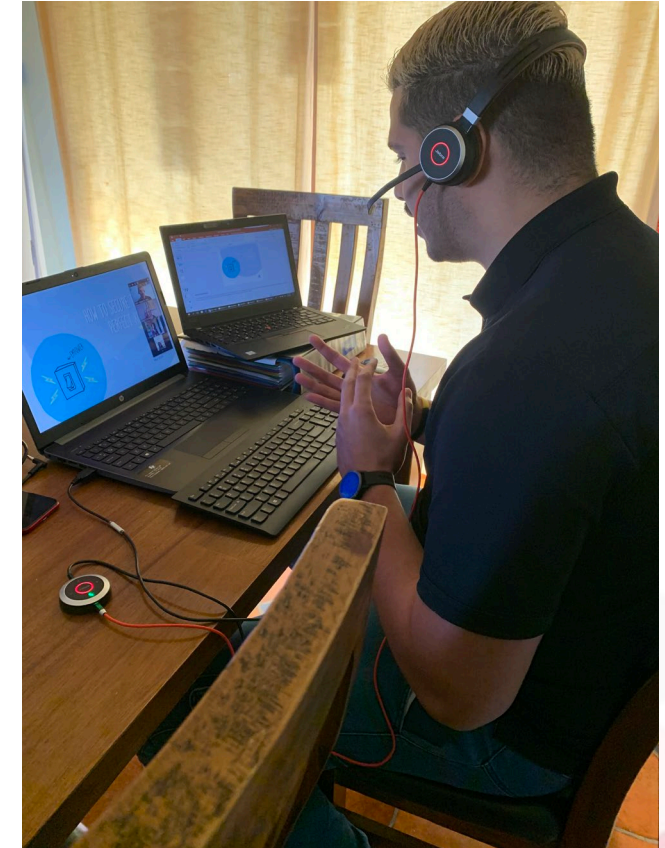


PROFESSIONAL TRAINING, SKILLS AND CAREER DEVELOPMENT

% of VIOs

Induction and orientation programs	57.9
Developing volunteer training resources (e.g. handbooks, PowerPoints, wikis)	42.4
Delivering non-accredited training (e.g. short courses, workshops)	41.5
Providing statement of volunteering / references	40.8
Mentoring programs / peer support	30.9
Diverse and progressively challenging volunteer opportunities	26.7
Volunteer leadership opportunities	21.4
Formal performance reviews	9.9
Accredited training (e.g. Certificate II, Diploma)	8.2

Skills Development



Volunteers Delivering Mission



Hidden Costs of Volunteering



\$1,700



per year

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The “Productivity Premium”



“ 56.9% of volunteers believed their volunteering added an average of 35.9% value to their productivity in their paid employment.”

Victorian Volunteer Strategy



**Have your
say:
Victorian
Volunteer
Strategy**



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Volunteering and COVID



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Volunteering and COVID



How will you use this report?



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Thank You Speakers



*Thank
You*



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